



# WINGS AROUND — THE WORLD —

ONE TEENAGER - ONE ENGINE - ENDLESS OPPORTUNITIES

## WINGS AROUND THE WORLD – EVENT TERMS AND CONDITIONS

### 1 Introduction

*Wings Around the World* (**we, our, us**) sincerely appreciates the support you are providing. However, as with any event, we have some 'housekeeping rules' for the smooth and safe preparation and operation of our events.

### 2 Tickets

To attend this event you must have a validly-issued ticket.

Tickets are subject to availability and are strictly limited. Places will be allocated on a first-come, first-served basis. Availability is not confirmed until the online booking transaction is processed.

If your tickets are lost, stolen, misplaced or destroyed, you must contact us immediately. Proof of identity and purchase will be required before substitute tickets are issued.

### 3 Attendance at Event

Attendance at an event is subject to the conditions of entry of the venue where the event is held.

You may be refused entry or required to leave the Venue if you do not comply with the Venue's conditions of entry. Common reasons why you may be refused entry or may be required to leave a Venue include:

- behaving in a manner that is offensive, humiliating, intimidating or threatening;
- threatening the health and safety of yourself or other persons at the Venue;
- causing damage at the Venue (including damage to the property of other persons at the Venue);
- interfering with the entertainment or services at the Venue (including distracting the performers or staff or interfering with other guests enjoyment of the entertainment); or
- interfering with the well-being and enjoyment of other persons at the Venue.

### 4 Refunds

Bookings are non-refundable.

If you are unable to attend an event as a result of extenuating circumstances, we may (at our sole discretion) allow a refund of the face value of the ticket.

Extenuating circumstances do not include changing your mind, a change to your personal circumstances or being refused entry to the Venue or being asked to leave the Venue because you do not comply with the Venue's conditions of entry.

If an event is cancelled, rescheduled or significantly relocated or we become aware of an error in the information printed on the ticket as to the date or Venue of the event and you can no longer attend the event or do not wish to do so, you may apply for a refund within a reasonable time by providing us with proof of purchase (e.g. by sending us a copy of your on-line notification of purchase or returning the ticket to us).

To the extent permitted by law (including the Australian Consumer Law), we are not liable to refund any amount beyond the face value of the ticket plus any transaction fee.

## **5 Voluntary assumption of risk**

You voluntarily assume the risk of all damage and loss (including without limitation property damage, personal injury and economic and consequential loss) while at an Event, including damage or loss caused by the acts or omissions (including negligence) of staff, entertainers, assistants, volunteers and other persons at the Event.

To the maximum extent permitted by law, *Wings Around the World*, its officers, employees, agents, volunteers, partners, contractors and representatives, are not responsible for and accept no responsibility for any loss, injury or damage whatsoever, however caused (including, without limitation, as a result of any negligence) and including (without limitation) any loss, injury or damage incurred as a result of you entering upon or remaining at any Venue or other place or attending any event.

## **6 Privacy Policy**

The *Wings Around the World* privacy policy is available by ***clicking here***. The terms of our privacy policy are incorporated into these Terms and Conditions.

We use the E-Way payment gateway for online credit card transactions. A copy of E-Way terms and conditions are available by ***clicking here***.

A copy of E-Way's Privacy Policy is available by ***clicking here***.